The built-in PDF viewer introduced in later versions of Google Chrome, Mozilla Firefox, and Apple Safari do not support XFA-enabled PDF documents. Adobe Acrobat Reader is required to view your statements and 1098-T tax forms.

Perform the following steps to configure Firefox, Chrome, and Safari to open PDFs using Adobe Reader or Adobe Acrobat.

First, ensure that you have Adobe Acrobat installed on your machine.

Download: https://get.adobe.com/reader/

Configure Google Chrome

- 1. Open Menu and click Settings
- 2. Under Privacy and security, click **Site Settings**
- 3. Click Additional Content Settings at the bottom of page
- 4. Then click PDF documents (near bottom)
- 5. Toggle ON "Download PDF files instead of automatically opening them in Chrome"

Configure Mozilla Firefox

- 1. Open Menu and click Options
- 2. Click the **Applications** tab
- 3. Locate Content Type "Portable Document Format (PDF)"
- 4. Change the Action dropdown to "Use Adobe Reader | Acrobat (default)"

Configure Safari

- 1. In the Finder, **select** a PDF file already saved to your computer.
- 2. Click File, then Get Info (or Get Summary Info)

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- 3. Expand **Open with:**, then select the Adobe Reader or Acrobat version installed.
- 4. Then, click the **Change All...** button, and **Continue**.